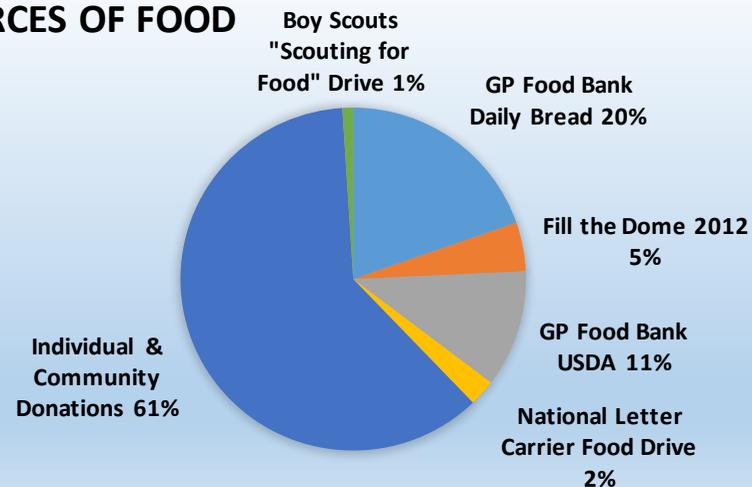


# 2013 Summary of Operations

## Client and Food Statistics 2013

Total Individuals Served		30,061 <sup>1</sup>
Total Adults Served	16,875	
Total Children Served	13,186	
Total Seniors Served (included in Adults Served #)	(657)	
Total Households Served		9,037 <sup>2</sup>
<sup>1</sup> 15% increase in Total Individuals over 2012, <sup>2</sup> 18% increase in Total Households over 2012		
Total Unduplicated Visits/Households Served	4,944	
Total Unduplicated Individuals Served	16,871	
Total Distributed Pounds of Food		1,298,867 <sup>3</sup>
<sup>3</sup> 10.5% increase in Total Distributed Pounds of Food over 2012		
Total Cost of Food @ \$1.60/lb		\$2,078,187 <sup>4</sup>
<sup>4</sup> For the first time in its history the value of the food distributed surpassed \$2,000,000		
Average Household Size		3.5
Average Amount of Food Given per Person		45 lbs
Value of Food Given per Person		\$72.00
Total Number of Volunteers - 669		
Total Volunteer Hours - 8,372		

## 2013 SOURCES OF FOOD



# Emergency Food Pantry 2013 Annual Report

From the President of the Board:

I have been privileged to serve on the Board of Directors since 2002. A lot of changes have taken place during those years. In 2002 the Emergency Food Pantry served 4,748 families consisting of 15,191 clients. The amount of food distributed was 577,258 pounds valued at \$594,575. Now let's fast forward to 2013. The Emergency Food Pantry served 9,037 families which consisted of 16,875 adults and 13,186 children. The amount of food provided was 1,298,867 pounds valued at \$2,073,465.

A lot of changes have taken place in recent years. We are blessed to have a modern facility to serve as a base for our operations. This past year also brought about some personnel changes. Linda Clark requested that she be allowed to work towards retirement. A special committee was formed to study our operations and develop duties and responsibilities for staffing. The result was the hiring of Greg Diehl for the positions of Administrator and Linda Clark assumed the position of Client Service Manager on a half-time basis. Amber Mutalipassi continues as part-time Client Services Assistant.

One thing that has not changed is the tremendous support given within Cass and Clay Counties by congregations, businesses, organization, individuals, and a variety of food drives conducted by various groups and organizations. We have also been blessed with the best volunteers that an organization can hope to have.

The Board of Directors wishes to express its deep appreciation to our staff for their dedication to the mission of the Emergency Food Pantry and to the many volunteers that support our efforts. We thank all who make it possible to meet the needs of the hungry within our communities.

Wayne Hankel  
President, Board of Directors



### 2013 Board of Directors

Wayne Hankel, President  
Dan Mahli, Vice President  
Magda Fitterer, Secretary  
Berta Schmidt, Treasurer  
Richard Larson, Investment Manager  
Fran Dexter  
Sharon Ormbreck  
Betty Webb  
Barb Witteman  
Judy Egge, Ex-Officio, Past President

### Staff

Greg Diehl, Administrator  
Linda Clark, Client Service Manager  
Amber Mutalipassi, Client Service Ass't

Our Mission: To provide referred families and individuals facing emergency situations with one week's supply of healthy food.

**Farewell Message from Linda, Client Service Manager:**

As I prepare to leave the Emergency Food Pantry, I wanted you all to know what an honor and a privilege it has been to serve with you these past thirteen years. This is an extraordinary organization doing extraordinarily important work. As I depart I am reminded of what President Theodore Roosevelt once wrote, "Far and away the best prize that life offers is the chance to work hard at work worth doing." My time at the Emergency Food Pantry has made me truly appreciate these words, and I will always be grateful to the board of directors and the support of the volunteers for that opportunity.



**Message from Greg, Administrator:**

Thank you for the gracious welcome I've received since coming to the Emergency Food Pantry. David Nasby, former Vice President of General Mills, said, "America is the richest country in the world. And yet tonight, thousands of your neighbors will go to bed hungry. It may be your child's schoolmate who is undernourished and has difficulty learning on an empty stomach. Or it could be a co-worker, a working mother whose low-wage job doesn't make ends meet. Perhaps it's an elderly neighbor who has to make a decision whether to delay filling a prescription or buying groceries. The faces of hunger are as broad as the faces of America."

At the Emergency Food Pantry we see the faces of hunger every day. And thanks to the generosity of you - individuals, churches, businesses, and clubs - we are able to bring satisfied smiles to those faces as we provide them with life-sustaining food for themselves and their families. In 2013, 60.1% of the food we provided came from you - individual donations placed in Emergency Food Pantry collection baskets in Hornbacher's, Sunmart, and Cashwise grocery stores; food drives conducted by churches, clubs, businesses, and individuals; edible beans and potatoes from NDSU and garden produce from area gardeners and farmers; and food purchased with your cash donations. And where would be without your volunteer support in picking up and sorting food, filling food carts, and working with the individuals coming to the Pantry to pick up their food. Thank you so much for helping the Emergency Food Pantry meet our mission every day.

Our Mission: To provide referred families and individuals facing emergency situations with one week's supply of healthy food.

# Financial Summary

Income and Expenses 2013  
Major Income and Expense Source Summary and Percent of Expense

Income:		Percent of Total Expenses	
Donations	\$ 188,661		
Miscellaneous Income	\$ 7,183		
<b>Total Income</b>	<b>\$ 195,844</b>		
Expense:			
Food	\$ 24,343	17.3%	
Salaries	\$ 67,703	48.2%	
Building	\$ 36,162	25.7%	
Office Supplies & Fees	\$ 6,819	4.9%	
Vehicle	\$ 5,423	3.9%	
<b>Total Expenses</b>	<b>\$ 140,450</b>	<b>100.0%</b>	
Value of Donated Food:	\$ 2,049,122		

## 2013 SOURCES OF INCOME

